

Objectives	Actions	Outcomes	Lead Responsibility	Timescale	Links with other Plans or Strategies	Cost
<p>3. As Executive Member for Community Support and Safety: to exercise a role as Equality and Diversity champion, ensuring that the impact on Equality and Diversity issues are addressed in all Executive Committee decisions</p>	<p>Raise issue of Equality and Diversity impact at all Executive Committee meetings requiring decision</p>	<p>Evidence of Equality and Diversity being addressed within Council's decision making process</p>	<p>Executive Member for Community Support and Safety</p>	<p>Continuously through Executive Committee</p>		<p>No additional resources</p>
<p>4. As Scrutiny Sub-Committee: ensure that the Executive is held to account in their role to ensure implementation of Level 2 of the Equality Standard, the Race Equality Scheme and the Equality, Diversity and Social Cohesion agenda</p>	<p>Ensure accountability of the Executive, by robust overview of implementation of the Equality Standard and Race Equality Scheme</p> <p>Oversee programme of mystery shopping exercises, to test customer satisfaction of Southwark's services and their accessibility</p> <p>Ensure that the Sub-Committee's work programme reflects a strong commitment to overview of Equalities and Diversity issues</p>	<p>Clear accountability of the Executive in relation to progress under the Equalities agenda</p> <p>Mystery shopping programme is undertaken and outcomes fed back to Sub-Committee for consideration and recommendation to improve services</p> <p>Equalities issues kept on the Sub-Committee's agenda: continuous scrutiny and improvement</p>	<p>Chair of Overview and Scrutiny sub-committee and members of Scrutiny sub-committees</p>	<p>Regular reporting arrangements to Overview and Scrutiny on mystery shopping of all telephone and face to face Council services</p>		<p>No additional resources</p>